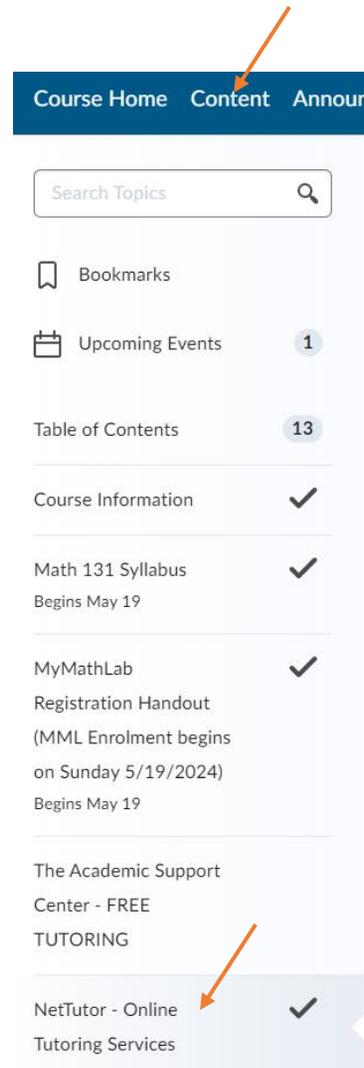


NetTutor: How do I access NetTutor in Brightspace?

- Log into Brightspace & select your course.
- Navigate to "Content": Once in Brightspace, click on "Content" at the top of your course page. You will find the "NetTutor-Online Tutoring Services" module under the "Table of Content." If the "NetTutor" module is not available, contact your instructor to enable it.



The screenshot shows a course page with a dark blue navigation bar at the top containing the links "Course Home", "Content", and "Announ". An orange arrow points to the "Content" link. Below the navigation bar is a search box labeled "Search Topics" with a magnifying glass icon. The main content area is a light blue sidebar with several sections: "Bookmarks", "Upcoming Events" (with a "1" badge), "Table of Contents" (with a "13" badge), "Course Information" (with a checkmark), "Math 131 Syllabus" (with a checkmark and "Begins May 19"), "MyMathLab" (with a checkmark), "Registration Handout" (with a checkmark and "MML Enrolment begins on Sunday 5/19/2024" and "Begins May 19"), "The Academic Support Center - FREE TUTORING", and "NetTutor - Online Tutoring Services" (with a checkmark). An orange arrow points to the "NetTutor - Online Tutoring Services" link.

- Access NetTutor: Click on “NetTutor - WES” within the module to go directly to the NetTutor site.



- Choose a Tutoring Option:
 - Select “NetTutor Tutoring Center” for subjects other than writing.
 - Select “NetTutor Writing Center” for help with writing.

Welcome to the Student Hub! Choose one of the options below to access student services and academic support.



NetTutor Tutoring Center

Connect with a friendly tutor. Help is just a click away.



NetTutor Writing Center

Need help with your writing? Drop off a paper or join a live session to get feedback from a writing tutor.



Customer Care

Not sure how to use the system? Read how-to articles or connect with a support tech.

- For “NetTutor Tutoring Center”: Choose the subject category you need assistance with.

NetTutor - WES

Please Select a Group to Receive Tutoring in That Area

- Anatomy and Physiology >
- Astronomy >
- Biology >

- **From your dashboard:**

NetTutor - WES

Math (Calculus and Above)

Drop in and Meet with a Live Tutor
Wait for your turn to meet with a live tutor.

Drop off a Question
Drop your question off here.

Your Math (Calculus and Above) Locker
Watch videos of your previous sessions and review feedback on your dropped-off questions.

- **Select “Drop in and Meet with a Live Tutor” to meet with a tutor and have a live virtual session. To start a live audio/video tutoring session, follow these steps:**
 1. At the beginning of the meeting, ask your tutor to enable the audio and video features.
 2. A whiteboard will appear with a message that says, “Join a video chat”. Click on this message.
 3. Ensure your Audio and Video settings are correctly set up to join the audio/video conference.

To check the availability of a live tutor, click on “Drop-In Tutoring Hours” at the top right of the dashboard.

Drop-In Tutoring Hours

Customer Care

Drop-in Tutoring Hours for Math (Calculus and Above) ×

(America/New York Time)

Sunday
12:00 AM - 11:59 PM

Monday
12:00 AM - 11:59 PM

Tuesday
12:00 AM - 11:59 PM

Wednesday
12:00 AM - 11:59 PM

Thursday
12:00 AM - 11:59 PM

Friday
12:00 AM - 11:59 PM

Saturday
12:00 AM - 11:59 PM

- **Select “Drop off a Question” to receive feedback from a tutor.**
- **Accessing Your Activity:** NetTutor keeps all your activities in your locker, where you can watch videos from previous sessions, retrieve your reviewed paper, and review feedback on dropped-off questions.

Note: During hours when NetTutor is unavailable, you will not be able to access your previous tutoring sessions and returned papers and questions.

- **NetTutor Availability:**

- Monday through Thursday: 12 AM – 6 AM, 4 PM – 11:59 PM
- Friday through Sunday: 12 AM – 11:59 PM